



FAQS

COMMON QUESTIONS ABOUT BMW CERTIFIED

What does BMW Certified mean?

The BMW Certified Program is an extensive certification program for used and pre-owned BMWs. To earn the distinction of being certified, vehicles must have more than 300 miles but less than 60,000 miles on the odometer. We review each vehicle's CARFAX™ or AutoCheck® report, and ensure that it has genuine BMW parts, plus an up-to-date maintenance history. Next, 360° vehicle inspections, reconditioning, and approvals are completed by trained technicians who know BMW best. A comprehensive road test by BMW experts is the next step in the process, using all-BMW diagnostic equipment. Finally, before you drive off in your BMW, the vehicle is covered by our BMW Certified Pre-Owned Limited Protection Plan.

BMW Certified Vehicles Program may permit the use of equivalent parts as substitutes under specific circumstances, in accordance with applicable standards and guidelines.

What does the BMW Certified Pre-Owned Limited Protection Plan cover?

BMW CERTIFIED PRE-OWNED - LIMITED PROTECTION PLAN

Every BMW Certified vehicle is backed by our BMW Certified Pre-Owned Limited Protection Plan. This provides coverage for one year with unlimited miles, after the expiration of the 4 year/50,000-mile BMW New Vehicle/SAV Limited Warranty. Please see the **Exclusionary Protection Plan** for more information on what isn't covered. There are also **additional plans** available to extend protection plan coverage. **Download Exclusionary Protection Plan**

BMW - BATTERY WARRANTY
BMW High-Voltage Battery Limited Defect Warranty.

BMW of North America, LLC (BMW NA) also warrants the high-voltage lithium-ion battery assembly against defects in materials or workmanship for a period of 8 years / 100,000 miles, from vehicle in-service date, whichever occurs first. This coverage is in addition to the high-voltage lithium-ion battery's Limited Warranty for defects in materials or workmanship. Due to its inherent technical design, the high-voltage lithium-ion battery's capacity will decrease over time and with use.

BMW CERTIFIED - BATTERY CAPACITY STATE OF HEALTH
BMW High-Voltage Battery Limited Capacity Loss/State of Health (SoH) Protection Plan

Additionally, for Model Years 2022–2025 BMW Certified All-Electric vehicles, with Retail Delivery dates March 1, 2026 and beyond, the models' high-voltage (HV traction) battery assembly is also separately covered for capacity loss. It is covered for a period of (96 months) 8 years/100,000 miles, from the vehicle's original in-service date, whichever comes first.

Where can I get more information about BMW Certified financing?

Special financing is available on BMW Certified vehicles. Explore our **Special Offers** to find a financing offer that's best for you and your wallet.

Are there any special offers on BMW Certified vehicles?

Yes, exclusive offers, including incentives and credits, are available on Certified BMWs. Explore **Special Offers** on BMW Certified Pre-Owned luxury, sport, plug-in hybrid, and all-electric vehicles.

model that's right for you, all with the reliability that only comes from BMW Certified.

What is BMW Assist?

Available on many late-model vehicles, the BMW Assist™ Safety Plan offers emergency service assistance, collision detection notification, and TeleService with the push of a button. BMW Assist eCall connects you with a response specialist whenever help is needed.

Can I transfer my BMW Certified Pre-Owned Protection Plan?

Yes, if you're the original owner of a BMW Certified Pre-Owned vehicle you can transfer your protection plan to a private buyer. For the full guidelines regarding the transfer process, read and fill out the **Limited Protection Plan Transfer Application**.

All BMW Models >

The BMW Difference

My BMW App

BMW Individual

BMW All-Electric

Plug-in Hybrid Electric

BMW ConnectedDrive

Remote Software Upgrades

BMW Driver Assistance

BMW Heart of Joy

BMW Symbiotic Drive

Experience & Partnerships